

DONKOR KWASI WISDOM

Post Office Box CT2439 Cantonments, Accra, Ghana. Tell: +233 20 8128851,

Email: Skype: wisdom_dk / Facebook: facebook.com/wisdom.dk

Professional profile

A responsible and experienced Information Technology professional with a strong ability of achieving result with full efficiency and dedication to work. Deep understanding of ICT and Internet related policy issues and Human Resource Planning Development both at Micro levels with profound ability to resolve Organizational complex issues. Proven ability to successfully analyze an organizational ICT's critical support requirements and identify deficiencies and potential opportunities, and develop innovative solutions for increasing reliability and improving productivity as well as proven ability to be a strong professional with the sound knowledge of new technologies and advance application. I have over 10 years of experience within the field.

Key technical skills:

- ICT / IG Policies and Reviews
- Open Government Data policies review and implementation
- E-government, Network Infrastructure policies and review
- HRP&D, Organizational Reforms (Macro, Micro Levels)
- Systems Audit
- Project Management
- Content development and training
- Web Technology, servers and configuration
- Open source: Linux / Unix
- Databases and consolidation
- Geographical Information Systems (GIS) Mapping
- Hardware and Software/(Linux/Unix / Windows)

EDUCATION AND CERTIFICATE

1) Institute of Applied Manpower Research (IAMR), Delhi, India: August 2013.

International Master's Degree:

- Human Resource Planning and Development (HRP&D) Course Modules:

1. Human Resource Planning
2. Human Resource Information Systems
3. Human Resource Development
4. Employment Policies and Programs
5. Educational Planning

Dissertation: The Impact of the Single Spine Pay Policy (SSPP) on Public Health Workers in Ghana

2) Uttarakhand Academy of Administration Nainital, India: May 2013.

International Certificate Course in:

- Administrative Reforms, Migration and its Implication and Gender Issues at Macro and Micro levels of HRP&D

3) H.C.M. Rajasthan State Institute of Public Administration, Jaipur, India: August 2013.

International Certificate in:

- Government Administration and Human Resource Development at Macro and Micro levels of HRP&D

4) Center for Degree Studies, Thompson Education USA: November 2007.

AAS Degree in Computer Science

5) Diplo Foundation October 2014

Certificate Course: Internet Governance:

Course outline:

- Introduction to Internet governance: issues, processes and actors; evolution, international context, basic terminology, guiding principles;
- Infrastructure and Standardization, TCP/IP, DNS, Root Servers, Internet Service Providers, economic models, security, Network Neutrality;
- Legal: legal mechanisms, jurisdiction, arbitration, Intellectual Property Rights, cybercrime.
- Internet Economics: e-commerce, e-banking, and e-money;

- Socio-Cultural: content policy, privacy and data protection, multilingualism and cultural diversity;
- Development: The Digital Divide, access to knowledge, capacity development
- Process (WSIS, IGF, ICANN), and actors (ICANN, ISOC, UN, ITU, regional organizations, governments, private sector, civil society)

6) Geographic Information Systems (GIS Esri), February 2015.

Certificate: GIS Location Advantage

7) Ghana – India Kofi Annan Advance Information Technology Institute. December 2009

- Diploma in Business Computing (DBC)

Course Modules:

1. Database Principles and Concepts
2. Software Engineering
3. Database Technology (Oracle)
4. Foundation and Advance Web Technology
5. Visual Basic Dot Net
6. Active Server Pages Dot Net

8) Ghana – India Kofi Annan Advance Information Technology Institute: December 2011.

Certificate:

- Certified Information Systems Auditor

(CISA): Course Modules:

1. The process of auditing information systems
2. Governance and management of ICT
3. Information systems acquisition, development and implementation
4. Information systems operations, maintenance and support.
5. Protection of information assets

9) Ghana – India Kofi Annan Advance Information Technology Institute. Ghana: October 2010.

Certificate Course in:

- Geographical Information Systems (GIS)
- Business Information Technology (BIS IT)
- Advance Web Technology

9) Ghana – India Kofi Annan Advance Information Technology Institute. August 2008

Certificate:

- CISCO Certified Network Associate (CCNA)
- Linux Fundamental / Linux Administration.

10) Institute of Computer Studies (A division of Omari Computek System Limited): June 2000

Diploma : Computer Science

11) City and Guilds of London: July 2000 and August 2001

- Certificate: Micro Technology Part I and II.

12) Adv Skill Training Centre: June 2000

Certificate: A+ and N+

13) Institute of Computer Studies (A division of Omari Computek System Limited): December 1998

Certificate:

- Software Applications, Hardware Engineering / Basic Electronics, Desktop Publishing, Computer Aided Design: AutoCAD, Networking (LAN), Web development: HTML, MS Front Page and Macromedia Dream weaver, Microsoft Project and Instant Accounting.

14) Awudome Senior Secondary School, Volta Region: December 1997

- Senior Secondary School Certification Exam (SSSCE) Business option

WORK HISTORY

1. **National Information Technology Agency (NITA): April 2012 – Date**

Position: IT Manager / Technical Lead, Ghana Open Data Initiative Project

2. United Nations: January 2016 till date

Positions: UN-IGF Multi-Stakeholder Advisory Group Member

- Formulations of global ICT and Internet Governance Policies, Reviews and advice the United Nations on matters related to ICT's / Internet Governance for policy direction towards the achievement of the SDG's

3. **Ghana Telecom University College: May 2014 – October 2015**

Position: Part Time Lecturer: Department of Professional Development Centre

Duties: Lecturing on **AutoCAD** Engineering

5. Information Technology Association of Ghana (ITAG) 2012 – Date

Position: National Secretariat Manager

6. Institute of Computer Studies and Services (A division of OMARI Computek Systems Limited) August 2002 – September 2007

Position: Assistant Director of Studies / Training Instructor Hardwar, AutoCAD, MS Application and Web Development.

ADDITIONAL INFORMATION

Advisory Committees:

1. Member of the United Nations Internet Governance Forum Multi-stakeholder Advisory Group (UN IGF-MAG). January 2016 - Date
2. Member of the Africa Union Commission (AUC) Africa Internet Governance Forum Advisory Working Group. March 2016 - date
3. Member, National SDG's Data Road Maps Advisory Committee. December 2016 - Date
4. Member, Ghana Energy Access Data Task Force. October, 2017
5. Member, Ghana Open Government Partnership (OGP) Advisory Committee. February 2014 – Date
6. Ghana Internet Governance Planning Committee Member
7. ICANN Next Generation Fellowship Committee Member.

Professional Membership

- UN Internet Governance Forum
- Internet Governance Forum Support Funds Association (IGFSA)
- Internet Corporation for Assigned Names and Numbers (ICANN) Fellow/Coach
- Internet Engineering Task Force Member (IETF)
- Internet Governance Caucus (IGC)
- Civil Society Community Group (CSCG)
- Internet Governance Coalition (IGC)
- Freedom Online Coalition
- Youth Coalition on Internet Governance
- Diplo Foundation
- Non Commercial Stakeholders Group (NCSG) /
- Non Commercial Users Constituency (NCUC)
- Internet Society (ISOC)

- Forum on Internet Freedom in Africa
- Information Technology Association of Ghana (ITAG)
- Linux Accra Users Group

Working groups:

- ICANN GNSO New gtLD working Group,
- ICANN-IANA Transition Cross Community Working Group (CCWG)
- ICANN GNSO RPM working group,
- IGF Best Practice Forum on Policy Options for Connecting and Enabling the next Billions
- IGF Best Practice Forum on Cybersecurity
- National and Regional IGF (NRIs)
- IGF Best Practice Forum on Gender and Access,
- IGF Best Practice Forum on Local Content,
- IGF Best Practice Forum on Communication and Outreach
- IGF Multi-Year Strategic Work Program Working Group
- OGP Open Data Working Group
- Global Open Data for Agriculture and Nutrition working Group
- A4AI Consumer working group (Vice Chair)
- Ghana Statistical Service SDG Data work streams working group
- World Bank Open Data Working Group
- Africa Open Data Working Team Member
- IGF Connecting the next billion working group

Research and Projects

- Open Source Weather Station (Linux Accra)
- Africa Open Data Conference (AODC)
- Nutritional Database for Africa
- Africa Internet Governance and Open Data Research Foundation Institute (NGO).
- Accident Prone Area Alert GPS/GSM Device System (Internet of Things)
- Road Traffic Management Systems (IBM)
- Open Government Data Platforms / visualization (GODI Project)
- Consolidated database platform for government agencies
- Open Source Rural GSM Mobile Telephony (Linux Accra)
- Ghana Open Data Initiative Project
- Cyber security and Human Rights

- E-Governments: The Opportunities in Ghana, Africa and Barriers
- IGF sustainable funding mechanisms

IGF WORKSHOP AND MAIN SESSION ORGANISER / FACILITATOR

1. IGF 2017: Special Main Session: “Data for Sustainable Development Road-Maps”
United Nations Offices in Geneva 19th December, 2017
2. IGF 2017: Main Session: “Local Interventions, Global Impacts: How Can International, Multistakeholder Cooperation Address Internet Disruptions, Encryption & Data Flows” United Nations Offices in Geneva 19th December, 2017
3. Internet Governance and Open Government Data Initiatives 2015, Brazil
4. Big Data and the Environment: a pathway to achieving SDGs, 2016, Mexico
5. ICT for Smart and Sustainable City, 2016, Mexico
6. ICT Implementation in Education: Road Map to Achieving SDGs, 2016, Mexico
7. Environmental Pollution and Management: The Importance of Open Government Data,

Conferences / Seminars / Forums / Workshops Attended

- AUC Africa Internet Governance Forum, 4 – 7 December 2017, Egypt
- 1st UN-IGF MAG Open Consultative Meeting, 1-3 March 2017, Geneva
- 2nd UN- MAG Open Consultative Meeting, 12 – 14 June, 2017, Geneva
- ICANN 59 Policy Meeting, Johannesburg. 26 – 29 June 2017, South Africa
- ICANN 60 Public Meeting, 28 October – 3 November 2017, Abu Dhabi, United Arab Emirates
- Ghana Open Government Partnership Consultative meeting, 28 – 29 September 2017. Koforidua
- Africa Open Data Conference 2017, 17 – 21 July, 2017, Accra
- GODAN 3rd Leaders Workshop on Creating Impacts with Open Data in Agriculture and Nutrition, 13 – 15, February 2017, The Hague, Netherland
- UN-IGF 2016 Conference, Mexico December 6 – 11 2016 (Planning Committee Member / Main Sessions Speaker)
- Forum on Internet Freedom in Africa 2016, 27 – 29 September 2016, Kampala, Uganda.
- Global Open Data for Agriculture and Nutrition Summit 13 – 17 September, 2016, New York
- 2nd UN-IGF MAG Open Consultative Meeting. April, 2016, UN Head Quarters, 12-16 July 2016, New York,

- 1st UN-IGF MAG Open Consultative Meeting 4 – 6 April, 2016, Geneva
- NITA – ICANN DNS Entrepreneurship Training workshop Ghana at the Kofi-Annan ICT Centre. 19 – 20 May 2016
- International Conference on Advanced Trends in Information and Communication Technology and Management. At the Accra International Conference Centre. 28 – 29 April, 2016
 - ICANN Marrakech, Morocco 55, Fellowship / Coach 27 – 30, June 2016.
 - ICANN Dublin 54, Fellowship / Support Staff, 18 – 22, October 2015.
 - ICANN Singapore 52, Fellowship / Coach. 8 – 12 February 2015.
 - ICANN Los Angeles 51, Fellowship / Coach, 12 – 16 October 2014 (Remote participation)
 - ICANN Singapore 49 Fellowship Meeting / Conference 23-27, March 2014
 - Internet Governance Forum Joao Pessoa – Brazil, 10 – 13 November 2015 (Workshop Organizer)
 - Africa Open Data Conference, Tanzania. 2- 5 September, 2015 (*Speaker*)
 - Ghana Internet Governance Forum, Accra. October 28, 2015 (Panel)
 - Ghana Cyber Security and Broadcasting Bill Policy Workshop, 23 – 24 July, 2015
 - Growth Net Conference: Conference theme: the new constellation of growth in the global economy. New Delhi, India. March 10-12, 2013.
 - International Labour Organisation (ILO) / United Nation Educational Scientific and Cultural Organisation (UNESCO) Education for All (EFA) Seminar New Delhi, India. April 26, 2013
 - ITES/BPO conference on the theme: ITES women ICT business leaders’ forum. La Palm Royal Beach Hotel. Ghana Date: 13th – 15th December 2010.
 - Ghana Turkish business meetings. Alisa Hotel. Date: 23rd – 26th March, 2011
 - Ghana India Kofi Annan Advanced Information Technology Institute Innovation week. Conference theme: Marketing Innovation. Date: 28th March – 1st April, 2011
 - National Information Technology Agency (NITA) workshop on internet resource Management
 - + IPV6, organize by Afrinic. Date: 6th 8th April, 2011
 - National ICT Policy Review forum, Kofi Annan Centre of Excellence in ICT. Date: 11th – 12th May, 2011
 - 1st Economic of West African State (ECOWAS) WRC – 12 Preparatory meeting. Alisa Hotel. Date: 30th – 2nd June, 2011
 - West Africa Telecommunication Regulators Assembly (WATRA) 9th Annual General Meeting of the conference of regulators. Alisa Hotel. Date: 2nd – 3rd June, 2011.

- Workshop on Analogue – Digital Migration in West Africa. Alisa Hotel. Date: 4th June, 2011.
- AITEC Banking and Mobile Banking on the theme: Driving trade and investment through financial integration at Conference Center. Date: 8th – 9th June, 2011.
- International Telecommunication Union (ITU) Symposium on ICTs, Environment and Climate Change. La Palm Royal Beach Hotel. Date: 7th – 8th July, 2011
- Africa Digital week conference 2011 on the theme: My Dream for a Digital Africa. Alisa Hotel. Date: 26th – 29th July 2011